YOUR SAFE HOLIDAY IN LARDOS BAY HOTEL

SAFE CHECK-IN
SAFE CHECK-OUT
SAFE STAFF
SAFE STAY
SAFE CLEANING
SAFE RELAXATION & LEISURE
SAFE ANIMATION & SPORTS
SAFE RESTAURANT & BARS

INTERNATIONAL STANDARD CERTIFICATION

LARDOS BAY HOTEL

CRISTAL
Dear Valued Guests,

During these uncertain times, we would like to assure you that your safety and well-being is of paramount importance to us. We have always strived to ensure a fun and safe environment for our guests and employees and now, more than ever, we are determined to continue doing so.

Our hotel will comply with the national health protocols and will even go a step further in collaborating with a leading international firm on Covid19 protection. Within the boundaries permitted, we aim to create a service process whilst ensuring minimum disturbance to your holiday experience.

On behalf of the entire Lardos Bay team, we would like to extend our thanks and gratitude for your continuous loyalty and support!

Lardos Bay Hotel Manager
Juri Viesi
Our Front Office Team is perfectly trained to welcome you and go through our guidelines and regulations for a safe and relaxing stay with us.

Comfortable check-in procedures with safe distances and staff PPE (Personal Protective Equipment)

A “Health First” Ambassador will be on duty for you to contact should you have any queries regarding our H&S (Health & Safety) procedures or require any medical assistance.

Use of safety floor marking lines to reinforce social distancing at the Reception desk.

Room Key Cards will be sanitized and placed in a protective case.

You are encouraged to avoid using cash – please prefer paying by card in order to minimise any contamination sources.

Check-in time will be at 15:00 and checkout time at 11:00 in order to secure deep room cleaning and disinfection.

The disinfection of the room will be provided by AGROSPECOM LTD, certificated leader company in Greece.
Non-essential items such as decorative pillows, stationery, magazines, blankets, etc., will be removed for your own safety. Extra pillow and other amenities menu will be available upon request.

Accommodation capacity will be monitored constantly.

Maintenance in rooms will be carried out upon request and only when guests are not in the room.

Sanitisation stations throughout the hotel’s departments.

A PPE safety kit will be available at reception desk.
All rooms provided to our guests will be properly cleaned and disinfected.

Room cleaning will be carried out only upon guest’s request or every 2 days.

Water testing will be carried out in rooms.

Air ducts, filters and grills disinfected upon every room change.

The usage of A/C within rooms is advised to be at guest’s discretion.

We are adhering to strict cleaning & sanitization schedules using selected and certified products by globally acclaimed suppliers.

Our guests are encouraged to use only their room’s WC and not public WCs.

Public areas including public WCs will be frequently cleaned and sanitized.
SAFETY PROTECTION PLAN

BARS & RESTAURANTS

- All our F&B outlets strictly follow the Protocols
- Hands should be sanitized prior entering an outlet.
- Tables’ set-up will follow social distancing guidelines.
- All restaurant buffets will be re-organized and managed by our staff according to best practices and covid19 guidelines.
- Extension of operation times for all restaurant outlets, in order to avoid crowding and infection risk.
- Reservations required ensuring safe spacing.
- Bars will be re-organized in order to secure social distancing according to best practices and covid19 guidelines.
- Frequent disinfection of all high-touch surfaces after each reservation.
- Overnight restaurant deep disinfection.
- Guest hand sanitisation stations located in all venues.
According to current government regulations, indoor Mini Clubs are not allowed to operate. Instead, we will be operating all outdoor activities.

Indoor Games Room will not be operating.

All Individual and family sports such as: bocce, darts, table tennis available with reservation.

Alternative options such as outdoor wellness & fitness programmes: stretching, jogging and more will be available from our animation team.

All outdoor animation programmes will be available as normal.

Live music entertainment available with physical distancing rules.
Our sun loungers will be arranged at 2m distance apart around the pools.

Sun loungers will be sanitized every evening.

Safe social distancing rules should be enforced at all times within and around the pools.

Towel use is mandatory.

PH and chlorine levels will be monitored frequently in order to guarantee 24/7 pool sanitization.

Increased water quality controls.
Our trusted Rent a Car and Transfer Company, will frequently sanitize vehicles according to the protocol, with special disinfectant and by wearing masks and gloves.

We operate an open-air car park zone, no valet service provided. No charges apply.
SAFETY PROTECTION PLAN

STAFF

- Our valuable personnel have attended COVID-19 training lessons and have been provided with training lessons and have been provided with training certifications by a reputable H&S Organization. Compliance inspections and monitoring will take place on a monthly basis.

- Our Staff will be examined by an occupational health doctor at all times.

- Our Staff will make use of Personal Protective Equipment at all times.
SAFETY PROTECTION PLAN

CHECK-OUT

- Fast checkout available to guests upon request. Bills will be prepared without physical contact.
- Designated checkout desk capacity.
- Use of safety floor marking lines to reinforce social distancing during check out process at the reception desk.
- Sanitation stations and disinfectant wipes available at reception for guest use.
SAFETY PROTECTION PLAN

ADDITIONAL MEASURES

- All indoor spaces will be thoroughly cleaned with special disinfectant.
- Compliance with WHO, Government health authorities and a leading international firm on Covid19 protection.
Dear Guest, in order to protect people and yourself from COVID-19 infection, please follow these simple rules:

Please do not enter these premises, if your body temperature is 37,5°C or more, if you have cold and cough, breathing problems, vomit, dysentery, perception disorders, arrhythmias or others symptoms which might be related to COVID-19.

Please wash your hands very often using soap and sanitizing gel.

Please keep safety distance not lower than 1,80 mt. between people.

Please follow sign-boards and routes marked by the Hotel staff only.

Do not enter forbidden areas inside the premises.

Please avoid gatherings.

We remind you that it is allowed to use restrooms in your room or in Guests dedicated areas only.

We kindly ask you to meet these rules. Our staff will be ready to help in order to meet your demands.

If you experience Covid19 symptoms during your stay, please contact the doctor and inform immediately the reception.

If you experience COVID-19 symptoms within the next 14 days after your stay at this Hotel, please be so kind to send an email to: info@lardosbay.eu OR phone at 0030 2244044085.

THANK YOU!
LARDOS BAY
HOTEL

with ❤️

STAY SAFE